PossAbilities

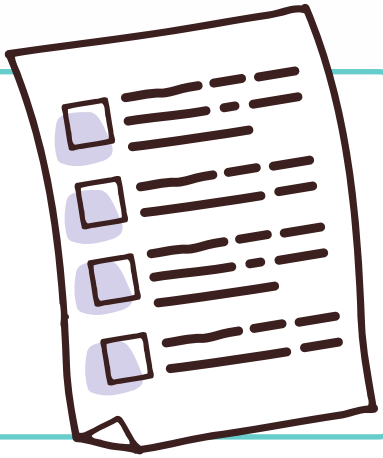
Compliments and complaints

How to let us know

We like compliments but we also want you to know that it is OK to complain.

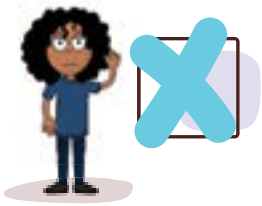


1. Pick up one of our compliments/ complaints forms.



2. Someone can help you fill out the form.





3. We will get back to you once we receive your compliment/ complaint.



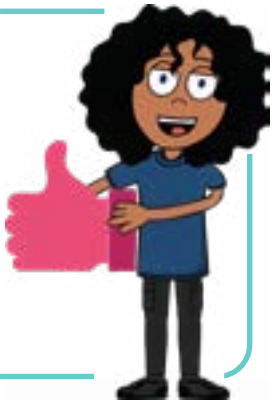
4. We will write to you to let you know we have received your complaint within 5 working days.





5. We will look into your complaint and may need to come and speak to you to gain further information.

6. We will get back to you with the answer, hopefully within 20 days. We will share with you how we can improve the service.

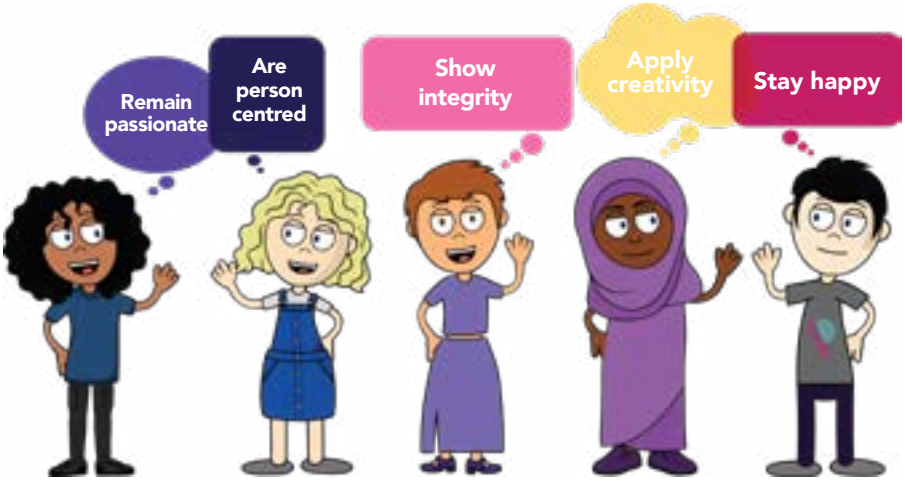


Tel: 01706 692181

Email: enquiries@possabilities.org.uk

Web: www.possabilities.org.uk

Our values remind us what we believe in. We:-



Head Office, PossAbilities CIC, Cherwell Wellbeing Hub,
Cherwell Avenue, Heywood, OL10 4SY.

GREATER MANCHESTER DOING THINGS DIFFERENTLY
WORKING WELL
GMCA GREATER MANCHESTER COMBINED AUTHORITY
European Union
European Social Fund
NHS in Greater Manchester